

A-Z of Public Services



A

Adoption & Permanence Officer	713230
	Fax 700951
Adult Services Social Workers	725241
Airport - Administration only	237766
	Fax 239595
Archives, Island	724512
	Fax 715814

B

Beaches & Coastline	717200
Beau Sejour Leisure Centre, Amherst	747200
Sports & Entertainment (Tickets & Bookings)	747200
Memberships	747222
Gym Centre	747237
Swim School	747240
Catering	747217
Activities/Parties	747223
Events	747215
Playing fields & Parks	747275
24 hour service	Info Line 12050
Beaucette Place, Grandes Maisons Road	248745
Residents	245914
Blood Transfusion Service	725241
Breast Care Unit	724816
	Fax 701074
Broadcasting	717072
	email: home@gov.gg
Building Control	717200
	email: planning@gov.gg
Bulk Refuse Removal Scheme	202250

C

Cadastre	721239
	Fax 721239
	email: cadastre@gov.gg
Candie Gardens	717200
Careers Service, Grange Road	733044
	Fax 713015
	email: careers@education.gov.gg
Castel Hospital	725241
	Fax 252099
Central Outdoor Assistance Board, Edward T. Wheadon House	732500
Chief Executive, States of Guernsey	717000
Chief Minister	717000
Child & Adolescent Mental Health Service	701441
Child Health, Lukis House	725241
Out of Hours	725241
	Fax 701340
Children's Dental Service	707427
	Fax 701053
Children's Social Services	253266
Cliff Paths	717200
Coastal Management	717200
College of Further Education (Full listing in Alpha pages under Guernsey College of Further Education)	737500
	Fax 746730
Communication & Autism Support Service, Le Rondin.....	268310
Community Midwives	725241
Community Service	724337
Consumer Advice (Trading Standards)	234567
Crematorium & Foulon Cemeteries	720595
Criminal Justice Strategy	717105
	email: home@gov.gg
Customs & Excise, Immigration & Nationality Service see Guernsey Borde	

D

Dairy, Bailiffs Cross, SA GY6 8RJ	237777
	Fax 239297

Data Protection Office	742074
	Fax 742077
	email: dataprotection@gov.gg
Delancey Park, Bookings	747216
Disability Information, (Information Exchange)	707470
District Nurses	725241
Continance Advisory Service	725241
Out of hours.....	725241
Dockmaster, St. Sampson	244011
Domestic Abuse Strategy	717339
	email: fiona.richmond@gov.gg
Driver & Vehicle Licensing	243400
Drug & Alcohol Strategy Co-Ordinator	717384
	email: andrea.nightingale@gov.gg

Drugline - Guernsey Border Agency Freephone	0800 318318
Duchess of Kent House, Le Vauquiedor	725241
	Fax 237011

E

Early Years Service (Childminders, Nurseries, Pre-Schools & Creches)	707729
	Fax 747025
Economic Development, Raymond Falla House	234567
	Fax 235015

Education Department (Offices), Grange Road.....	733000
	Fax 714475
Careers Service	733044
	Fax 713015

Education Development Centre	733077
	Fax 712907
Educational Psychology Service	733000
School Attendance Service	733000

Electoral Roll	717000
	email: elections@gov.gg

Electricity Offices - Guernsey Electricity Limited	200700
	Fax 246942
Bridge Shop, (9am till 5pm)	241941
Emergency.....	245828
Freephone	0800 5870285

Emergency Planning Officer	717337
	email: home@gov.gg
Employment Relations Service, Raymond Falla House	234567
	Fax 235015

Environmental Health & Pollution Regulation, Longue Rue, SM.....	711161
Out of hours.....	725241
	Fax 238031
Explosives, Inspector, Raymond Falla House	234567
	Fax 235015

F

Family Centre, Swissville, Rohais	723182
	Fax 729184

Farm Services, Raymond Falla House	234567
	Fax 235015
Artificial Insemination Office	235740
Artificial Insemination Centre,	256692
Home Farm	256692
Slaughter House	720171
Livestock Incinerator.....	243413

Finance Sector Development, North Plantation	234567
	Fax 235015

Financial Intelligence Service, Ozanne Hall, SSP GY1 1LF	714081
	Fax 710466

Fire & Rescue Service, Fire Station	724491
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Footes Lane/Garenne Stand Bookings	747216
Groundstaff	747279
Fostering & Adoption Service, Garden Hill	713230
	Fax 700951

G

Gambling Control	717166
	email: home@gov.gg

Garden Hill, Pre Adolescent Resource Centre.....	721894
	Fax 712659

Guernsey Arts Commission	709747
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Guernsey Border Agency, New Jetty, White Rock, GY1 2LL	www.gov.gg/gba
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Immigration & Nationality Division Passport Office	741410
Immigration & Nationality	741420
	Fax 723442

Cross Border Crime Division	714081
Financial Investigation Unit	710466
	Fax 710466

Investigation & Intelligence	741400
	Fax 715901

Uniformed Detection Branch, White Rock, SPP	741440
	Fax 721108
Airport, F	230650
	Fax 239400

Customs & Excise Division (Revenue & Freight Control)	741450
	Fax 712248
Administration	741417
Alderney Airport GY9 3XD.....	823573
	Fax 823864

Guernsey Coastguard	720672
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Guernsey Confidential Drugline Freephone	0800 318318
	Fax 749269

Guernsey Information Centre	723552
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Guernsey Museum & Galleries	726518
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Guernsey Society for Cancer Relief Fund Administrator	263129
Secretary	724634

Guernsey Sports Commission	747271
Guernsey Water Service, (24 hrs)	239500

H

Harbours Harbour Reception/Enquiries	720229
Deputy Receiver of Wreck.....	720229
Duty Harbour Officer.....	712422
Guernsey Coastguard	720672
Harbour Maintenance.....	720229
Harbour Master	720229
	Fax 714177

Registrar of British Ships	720229
Victoria Marina	725987
Health, Medical Officer of	725241
Health Promotion Unit,	707311
Resources	707313
	Fax 707394

Health & Safety Executive, Raymond Falla House	234567
	Fax 235015

Health Visitors	725241
Home Care Office, Castel Hospital	725241

Horticultural Technical Laboratory Services & Plant Health Services, Raymond Falla House	234567
	Fax 235015

Hospitals - All Guernsey Hospitals & Health Services	725241
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Housing Control Right to Work & Licence Enquiries	715790
	email: housing.control@gov.gg

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Housing Department Sir Charles Frossard House717000	Pesticides & Hazardous Chemicals Disposal, Raymond Falla House234567 Fax 235015	Raymond Falla House234567
I	Petroleum Inspector, Raymond Falla House234567 Fax 235015	Refuse Disposal Mont Cuet Tip & Green Waste Site at Chouet245106
Immigration & Nationality Division, New Jetty, White Rock741420 Fax 723442	Planning Development Control717200 email: planning@gov.gg	Longue Hougue Reclamation Site at Bulwer Avenue (Inert Waste)249628
Income Tax724711 Fax 713911 email: enquiries@tax.gov.gg	Planning Immunity Certificates & Property Searches717017	Bulk Refuse202250
'O' Group Assessment Enquiries740123	Plant Health Services, Raymond Falla House234567 Fax 235015	Recycling Enquiries202250
Payment Enquiries740202	Police Headquarters, Calls to the Police Station may be Recorded725111 Fax 256432	Real Nappy Scheme202250
Employers ETI Enquiries740440	Policy & Research Unit717000	Receiver of Wreck202250
Retention Tax/EU Savings Directive Issues705745 email: eusd@tax.gov.gg	Post Offices (Bailiwick) - Guernsey Post Limited Headquarters, Envoy House726241 Fax 712082	Waste & RecyclingInfo Line 12077
Tax Evasion Hotline747900 email: hotline@tax.gov.gg	Alderney GY9 3TA822644	Registry, Guernsey743800
Industrial Disputes Officer, Raymond Falla House234567 Fax 235015	Bridge, (Co-operative) GY2 4PB240452	Retail Price Index717012
Information Exchange Guernsey707470	Cobo, (Checkers Xpress) GY5 7UT256767	Right to Work & Licence Enquiries715790
Institute of Health Studies707328 Fax 235988	Envoy House GY1 1AA726241	Rodent Control711161
Library707329 Fax 700938	Forest, (Forest Stores) GY8 0AW238395	S
Intellectual Property Office, PO Box 451, Market Building, Fountain St., SSP GY1 3GX234567	Herm GY1 3HR710030	Safeguarder Service743700
J	L'Islet, (Checkers Xpress) GY2 4SB244507	Saumarez Park Gardens & Playground717200
Job Centre, Edward T. Wheadon House732516	Rohais, (Waitrose) GY1 1FE721304	Schools
K	Sark GY9 0SB832005	Amherst Primary720989
King Edward VII Hospital, Castel725241 Fax 253135	Smith Street GY1 2JQ730602	Blanchelande College237200
L	St. Martin, (Co-operative) GY4 6AA235331	Castel Primary257368
Le Carrefour Adolescent Resource Centre253757 Fax 255948	St. Pierre du Bois GY7 9RX265013	Elizabeth College726544
Learning & Development, Sir Charles Frossard House717139	Princess Elizabeth Hospital, Le Vauquiedor725241	Forest Primary756010
Legal Aid Service, 28 Gategny Esplanade747530 Fax 727988 email: legalaid@gov.gg	Catering Service707405 Fax 713805	Grammar School & Sixth Form Centre..256571
Lifeboat House721091	Central Laundry.....707305	Guernsey College of Further Education
Link Centre710721	Estates Department725241	Coutanchez Campus737500
Literacy Support Service, Le Rondin268310	Occupational Health Dept725241 Fax 700105	Delancey Campus750200
Lottery Office713888	Pathology707373 Fax 729571	Princess Royal Centre for Performing Arts749900 Fax 746700
M	Pharmacy725241	Booking Office749999
Mental Health Services, Mignot Memorial Hospital, Alderney822822	Radiology725241	Hautes Capelles Primary244315
Mill Cottage, Arsenal Road726788	Appointments only707383 Fax 724272	Ditto244279
N	Victoria Wing725241 Fax 238186	Herm Island - School Room710962
Nationality Service (see Guernsey Border Agency)	Princess Royal Centre For Performing Arts749900 Fax 746700	Ladies' College721602
Nature Reserves717200	Booking Office749999	La Houquette Primary756020
O	Prison Helpline200943	La Mare de Carteret High School256588
Orthoptic Clinic, PEH725241	Prison, Les Nicolles248376	La Mare de Carteret Primary256521
Overseas Aid717000	Probation Service,724337 Fax 710545	Le Murier246660
P	Protected Buildings & Monuments717200	Le Rondin School & Centre268300
Passport Office, New Jetty, White Rock741410	Public Accounts Committee717000	Les Beaucamps High School756040
Perruque House, Rue de la Perruque256923 Fax 251548	Public Health725241 Director/Medical Officer of Health725241	Les Voies School710721
	Public Sector Remuneration Committee717000 Fax 713884	Notre Dame du Rosaire R.C. Primary722412
	Public Services Department, Administration, Road Resurfacing & Cleaning, Footpaths & Accounts717000 Fax 725887 email: publicservices@gov.gg	Sixth Form Centre, Grammar School256571
	Public Trustee, Office of Raymond Falla House234567 Fax 235015	St. Andrew's Primary238507
	Rating & Rent Control721239	St. Anne's, Alderney822173
		St. Martin's Primary756060
		St. Mary & St. Michael R.C. Primary245020
		St. Sampson's High School244411
		St. Sampson's Infant244919
		Vale Primary School756030
		Vauvert Primary720419
		Schools' Library Centre, Guille-Alles Library714098
		Schools' Music Centre (Saturday) Grammar School252953
		Schools' Music Service, Les Ozouets Campus756097
		Scrutiny Committee, Sir Charles Frossard House717000 email: scrutiny@gov.gg
		Sea Fisheries, Raymond Falla House234567 Fax 235015
		SEBD Advisory & Outreach Service725375
		Sensory Support Service (Hearing) & Sensory Support Service (Visual), Le Rondin268310
		Services For Children & Young People245938
		Sewage Collection Service Manager247163
		Sewage Collection Account Queries201018
		Slaughter House, Castle Walk, SSP720171

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Social Security Department, Edward T. Wheadon House 732500 Fax 732501 email: enquiry@ssd.gov.gg	Swissville, Family Centre 723182 Fax 729184
T	
Contributions Insurance Cards & Record Enquiries 732502 Employers 732503 Earnings/Income Related Contributions 732504 Job Centre 732516 Maternity Benefits 732505 Pensions, Widows' Benefit, Attendance & Family Allowance 732506 Sickness & Industrial Injuries Benefits 732507 Supplementary Benefit (Jobseekers see Unemployment below) 732508 Fraud Investigations 732509 Travel Grants 732510 Unemployment (Job Centre, Unemployment Benefit, Supplementary Benefit for Jobseekers) 732511	Tax (See Income) Tourist Information Information Centre (Guernsey) 723552 Accommodation Desk, North Plantation, 723552 Airport Desk, States Airport, 237267 Administration & Marketing, Raymond Falla House 234567 Fax 238755
Social Work Department, Castel Hospital 725241 Speech & Language Therapy Department 747060 St. Julian's House, Les Vauxlaurens Office 720671 Residents 725340 Annex (formerly Night Stay Unit) 721912 States Analyst's Laboratory, Burnt La., SM 725241 Fax 238932	Trading Standards Service Guernsey, Raymond Falla House 234567 Fax 235015 Traffic & Transport Services 243400 Tree Advice 717200 Tree Warden Scheme 717200
V	
States Cashiers, Sir Charles Frossard House 717003 States Houses Property Management: Repairs - General 713465 Fax 717219 email: housing.maintenance@gov.gg Emergency Line (inc. out of hours) 724215 Operations Management: Rent Rebate/Rent Payments Enquiries. 717211 email: housing.rents@gov.gg Tenancy Management 717211 email: housing.tenancy@gov.gg Support Services Management: Applicants for States House Accommodation Enquiries, Tenants Transfer Enquiries, Reviews of Tenancy Enquiries, Applicants for Rosaire Court Extra Care Housing 717210 email: housing.tenancy@gov.gg Sheltered Housing Estates: Courtil Jacques, Burnt La., (Warden) 235912 Community Centre, Pre du Quartier, Rue Cohu 251129 Rosaire Court & Gardens 739820 Residential Homes: Longue Rue House, Rue Maze, (Office) 237226 Fax 236081 Residents & Staff 237260 email: housing.lrh@gov.gg Maison Maritime, Croix du Bois, (Office) 246557 Fax 242171 Residents & Staff 247268 email: housing.mm@gov.gg Human Resources, Policy Council 717001 Fax 713884	Vehicle Registration & Licensing 243400 Fax 241177 Veterinary Officer (States) 234567 Victoria Avenue Playing Fields, Bookings 747216
W	
States Cashiers, Sir Charles Frossard House 717003 States Houses Property Management: Repairs - General 713465 Fax 717219 email: housing.maintenance@gov.gg Emergency Line (inc. out of hours) 724215 Operations Management: Rent Rebate/Rent Payments Enquiries. 717211 email: housing.rents@gov.gg Tenancy Management 717211 email: housing.tenancy@gov.gg Support Services Management: Applicants for States House Accommodation Enquiries, Tenants Transfer Enquiries, Reviews of Tenancy Enquiries, Applicants for Rosaire Court Extra Care Housing 717210 email: housing.tenancy@gov.gg Sheltered Housing Estates: Courtil Jacques, Burnt La., (Warden) 235912 Community Centre, Pre du Quartier, Rue Cohu 251129 Rosaire Court & Gardens 739820 Residential Homes: Longue Rue House, Rue Maze, (Office) 237226 Fax 236081 Residents & Staff 237260 email: housing.lrh@gov.gg Maison Maritime, Croix du Bois, (Office) 246557 Fax 242171 Residents & Staff 247268 email: housing.mm@gov.gg Human Resources, Policy Council 717001 Fax 713884	Waste & Recycling Info Line 12077 Weights & Measures (Trading Standards) Raymond Falla House 234567 Fax 235015
Y	
States Property Services, Sir Charles Frossard House 717000 Fax 717303 States Works, La Hure Mare 246263 Fax 248738 Emergency Calls out of Hours 724491	Youth Commission for Guernsey & Alderney Les Ozouets Campus, Les Ozouets, SPP 756080