



Fixed Services application for landline

Please complete in block capitals:

Customer details

Title _____

Forename _____

Surname _____

Address _____

Postcode _____

Contact number _____

Company name _____

Company representative _____

Email address _____

I am a new existing customer

Date of Birth

Existing a/c No.

Current telephone number
Number at new address (if known/existing)

Contact number

Installation/New address (Please state previous name of property if recently changed)

Address _____

Postcode _____

Billing address (if different to installation address)

Address _____

Postcode _____

Previous address (if different to others)

Address _____

Postcode _____

Additional notes:

Please review our Terms & Conditions at www.sure.com before submitting this form

The minimum contract term is 12 months and early termination of this contract may incur additional charges.

Please do not publish a telephone number on any stationery or signage until we have confirmed that your order is complete.

Service details

I am requesting:

- to cease landline
- to cease Broadband

Date to be ceased

Reason for cessation.....
(Ensure current contractual obligations are fulfilled)

- to reconnect/continue a working service from a previous occupier if existing (£52.60)
- new line installation (£135.10)
- to transfer my current telephone number and my existing Sure Broadband to my new address (subject to exchange area) (£82.60)
- take over line and change number (£52.60)
- my existing Sure Broadband to be moved to a new number (£30.00 to move to another number)
- to takeover/transfer responsibility of working service from current account holder (£52.60) (current customer, please complete below for your acceptance of this change)

Name, account No. and signature of current holder

Service options to choose/change

Line Only (£11.99p/m)

Sure Home One Tariff (+£3p/m)

Sure Home Two Tariff (+£7p/m)

Itemised Billing On Off

Change phone number (£52.60)

Voicemail On Off

Number Mask On Off

Call Barring (£1.67p/m) On Off

(Call Barring pin)

Ex Directory

Would like Directory entry as follows:.....

Change Number Interception on previous number

£17.00 setup and £1.67 per month

Signature _____

Date _____